

Service Rules: SNEG and KOM Service.

1. General Provisions

1.1. These Service Rules (hereinafter referred to as the "Rules") define the conditions for using the SNEG and KOM service (hereinafter referred to as the "Service") and user obligations.

1.2. The Rules are an integral part of the User Agreement and Privacy Policy.

1.3. Use of the Service implies acceptance of these Rules.

2. Registration and User Accounts

2.1. Registration is required to use the Service. The user must provide accurate information and ensure the confidentiality of account credentials.

2.2. Creating multiple accounts for circumventing restrictions or obtaining unauthorized privileges is prohibited.

2.3. The Operator reserves the right to block or delete an account in case of violation of the Rules, User Agreement, or Privacy Policy.

3. Service Usage

3.1. The user agrees to use the Service exclusively for legal purposes and in accordance with its functionality.

3.2. The following is prohibited:

- Using the Service for spam, malware, or illegal content distribution;
- Attempting unauthorized access to other users' data or Service infrastructure;
- Overloading the Service with automated requests, causing failures or performance degradation;
- Violating third-party rights, including copyright and related rights.

4. Teams and Collaborative Use

4.1. The user may create teams and invite other users.

4.2. The team owner is responsible for the actions of team members within the Service.

4.3. The Operator is not responsible for conflicts between team members.

5. Payments and Subscriptions

5.1. All payments for Service use are processed through official channels (YooKassa, Robokassa, cryptocurrency systems).

5.2. The Operator is not responsible for payment delays or failures caused by

payment systems or banks.

5.3. Subscription is active from the moment payment confirmation and remains valid until the end of the paid period.

6. API and Integrations

6.1. The user may use the Service API in accordance with the User Agreement.

6.2. API use for circumventing restrictions, unauthorized access, or Service functionality violations is prohibited.

6.3. The Operator is not responsible for failures or data leaks caused by improper API usage.

7. Confidentiality and Security

7.1. The user must ensure the confidentiality of account credentials, API keys, and passwords.

7.2. Data entered through the browser extension is not transferred or stored on the Operator's servers.

7.3. The Operator is not responsible for data leaks caused by the user's fault.

8. Moderation and Control

8.1. The Operator has the right to monitor Service usage and reject or block actions that violate the Rules, User Agreement, or Privacy Policy.

8.2. The Operator is not responsible for the content of data uploaded or processed by users.

9. Liability and Guarantees

9.1. The Operator does not guarantee uninterrupted Service operation, absence of errors, or compatibility with hardware and software.

9.2. The Operator is not liable for losses resulting from Service use, except as expressly provided by law.

9.3. The user agrees to compensate the Operator for all losses caused by violation of the Rules, User Agreement, or legislation.

10. Amendments and Termination of the Rules

10.1. The Operator may amend these Rules at any time, posting the updated version in the Service.

10.2. Continued use of the Service after amendments enter into force means acceptance of the new version.

10.3. The Operator may terminate the Rules in case of Service termination.

11. Miscellaneous

11.1. Invalidity of any provision does not affect the validity of the remaining provisions.

11.2. Failure to respond to a violation does not constitute a waiver of the right to require compliance.

11.3. The user may not assign rights and obligations without the Operator's written consent.

Operator Contacts:

Semenova Sofiya Alekseevna, Individual Entrepreneur, INN 365103759388, e-mail: support@snegikom.ru